

Notice of Data Security Incident

January 2026

We are posting this notice to inform our community of a data security incident. We have learned that an unauthorized party gained access to certain Monroe University computer systems between December 9, 2024 and December 23, 2024 and acquired copies of some files on our network during that time. We reviewed these files and, on September 30, 2025, determined that they contained some personal information for certain individuals. The type of information involved varied by person but may have included one or more of the following: name, date of birth, Social Security number, driver's license number, passport number, government identification number, medical information, health insurance information, electronic account or email username and password, financial account information, and/or student data.

Please note: we have no evidence that information involved in this incident has been used for identity theft or fraud.

On January 2, 2026, we began mailing written notifications to individuals whose personal information was contained in the involved files and for whom we have a valid mailing address. These individuals should refer to the notice sent to them via USPS mail for additional information.

As a precautionary measure and best practice, all individuals should remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing account statements and monitoring credit reports closely. If individuals detect any suspicious activity on an account, they should promptly notify the financial institution or company with which the account is maintained. They should also promptly report any fraudulent activity or suspected identity theft to proper law enforcement authorities, including the police and their state's attorney general. Individuals may also wish to review the tips provided by the Federal Trade Commission ("FTC") on fraud alerts, security/credit freezes, and steps to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). Individuals may contact the FTC at: Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Contact information for the three national credit reporting agencies is:

Equifax
1-866-349-5191
www.equifax.com
P.O. Box 740241
Atlanta, GA 30374

Experian
1-888-397-3742
www.experian.com
P.O. Box 2002
Allen, TX 75013

TransUnion
1-800-888-4213
www.transunion.com
P.O. Box 1000
Chester, PA 19016

Individuals seeking additional information may call the toll-free number 833-996-3674 from 8:00 am to 8:00 pm Eastern Time, Monday through Friday.